



Mobility: Immigration alert

August 2022

Angola

Appointments now required to file applications at three offices of the immigration authorities in Angola

Executive summary

Individuals seeking to file immigration applications with certain offices of the immigration authorities in Angola are now required to book an appointment to file their applications and can no longer do so on a walk-in basis.

Key issues

Per EY's discussions with the Angolan Migration and Foreigners Service (SME), the Total, Sonangol and Casseque offices of the SME located in the capital city of Luanda are now requiring applicants to book appointments to file their applications to obtain or renew immigration documents. In general, most immigration applications, including all extension requests, must be filed at an SME office in Angola. The SME typically processes immigration applications within two to four weeks.

The new appointment requirement at these three offices is part of a pilot program introduced by the Angolan immigration authorities to optimize the intake and processing of immigration applications submitted from within Angola and improve the experience for applicants. The immigration authorities are expected to assess the effectiveness of the pilot program and may eventually make the appointment requirement permanent and/or extend it to additional SME offices.

Impact on employers

The new appointment requirement is expected to increase the time needed to obtain approvals for immigration applications filed with the Total, Sonangol and Casseque SME offices. Impacted applicants and companies can plan ahead to mitigate delays resulting from the new requirement.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

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EYG no. 007108-22Gbl

2101-3682263
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