



Mobility: Immigration alert

April 2024

Malaysia

Change in Employment Pass application submission process

Executive summary

Effective 24 April 2024, all new and renewal applications for Employment Passes (EPs) that are to be processed by the Malaysia Digital Economy Corporation (MDEC) must be submitted through the centralized "[Xpats Gateway](#)" platform.

Key developments

Malaysian companies that are required to file EP applications with the MDEC must now do so via the Xpats Gateway platform, instead of the eXpats system (which is accessible via the MDEC website). To access Xpats Gateway, companies must be registered on the eXpats system and use the same login credentials. Applications submitted via Xpats Gateway will continue to be processed by the MDEC. Employers must continue to submit all other Pass applications via the eXpats system.

Impact on employers

This change is expected to streamline the EP application process and is in line with the authorities' goal of creating a single-window approach for all expatriate applications through the Xpats Gateway platform.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

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2101-3682263
ED None

ey.com

Irene Ang

Partner - People Advisory Services, Global Immigration
Tel: +603-7495-8306
Email: irene.ang@my.ey.com

Cynthia Wong

Associate Partner - People Advisory Services, Global Immigration
Tel: +603-7495-8129
Email: cynthia.wong@my.ey.com

Eunice Look

Director - People Advisory Services, Global Immigration
Tel: +603-7495-8225
Email: eunice.look@my.ey.com