



Global Immigration alert

May 2024

Indonesia

Indonesia launches Autogate system for eligible foreign nationals

Executive summary

Effective 11 June 2024, eligible foreign nationals will be able to use the Autogate system at two airports in Indonesia when entering or departing from the country.

Key developments

Autogate, which was previously available only to Indonesian nationals, is a digital system that allows individuals to complete immigration formalities upon arrival or prior to departure without doing so in person at a clearance counter. The Indonesian authorities are now setting up Autogate systems at the Soekarno Hatta International Airport (Cengkareng) and Ngurah Rai Airport (Bali) for:

- ▶ Foreign nationals who hold a valid electronic passport and an Electronic Visa on Arrival (e-VOA) or Electronic Visa (e-Visa).
- ▶ Nationals of ASEAN Member States who do not need a visa to enter Indonesia. These individuals must hold a valid passport and register on the [e-Visa](#) portal prior to using Autogate.

The Autogate system will not be available to foreign nationals traveling with children aged 14 or under, and those under the age of 18 who are not accompanied by a guardian. These individuals will be required to visit a clearance counter at the Soekarno Hatta International Airport and Ngurah Rai Airport to complete immigration formalities.

Impact on employers

This development is expected to benefit employers by streamlining the travel and immigration process for eligible employees.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

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