

Global Immigration alert

April 2025

Ireland

Additional details regarding the new Employment Permits Online (EPOS) system

Executive summary

The Department of Enterprise, Trade and Employment (DETE) has provided additional details regarding the transition to the new Employment Permits Online (EPOS) system.

Background

The EPOS system was taken offline at 6 p.m. local time on 17 April 2025. As announced [previously](#), draft employment permit applications that were not submitted before this deadline were not transferred to the new EPOS system. The new EPOS system went live on 28 April 2025.

Key developments

The new system features a portal space with separate accounts for employers, employees and agents, facilitating easier access to up-to-date information on application statuses. This structure provides users with greater control over their account management, resulting in a more straightforward, secure and intuitive application process. The system aims to reduce inaccuracies and streamline processing.

To access the system and submit future applications, all users (i.e., employers, employees and agents) are required to set up a portal account. This registration process involves confirming an email address and password, which will be verified through a secure multi-factor authentication process, including mobile phone confirmation. Once registration is complete, users will have access to their accounts, which will provide a record of both current and historic applications, along with a new status update feature.

In terms of data protection, requests from the DETE will now be sent via email to previously verified addresses linked to

the application, ensuring secure communication. Additionally, all employment permit applications will now be completed collaboratively online by the employer, employee and agents, with e-signatures required from all parties involved.

To maintain a valid portal account, employers are required to submit relevant revenue documentation along with their Companies Registration Office (CRO) number, which is required for Trusted Employer status. As part of the modernization efforts, the Trusted Partner initiative (TPI) will no longer operate under the new EPOS system, streamlining application processing for all users. The TPI previously allowed employers to register as a regular user of Irish employment permits, minimizing the corporate information required for each application and reducing processing times.

The DETE maintains a dedicated website with updated information regarding the launch to assist users in navigating the new system, along with various support tools such as videos and user guides.

Impact on employers

Employers may familiarize themselves with the new features and functionalities of the new system to enhance efficiency and avoid potential delays in future permit applications.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.



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