



Global Immigration alert

July 2025

Colombia

Administrative unit staff strike impacts immigration services

Executive summary

The staff of the Colombian immigration labor union has initiated an indefinite “work-to-rule” protest that impacts immigration processes.

Key developments

On 6 June 2025, the Colombian immigration labor union began their protest known as “Plan Tortuga” (“Plan Turtle”) last month. As of mid-July 2025, there continue to be significant delays in the handling of immigration processes by the Colombian authorities, impacting border entry and exit, visa registrations and administrative procedures. In addition, an earthquake that struck last month has led to the temporary relocation of the Bogotá Andean Regional Office, which is currently operating at 40% capacity due to infrastructure and staffing constraints. A new office location is expected in the coming weeks, with a return to normal operations expected in the coming month.

Negotiations between the authorities and the striking staff continue as of the date of this publication.

Impact on employers

Employers that employ impacted individuals may inform them of the situation and stay updated with the ongoing developments.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.



Shape the future
with confidence

EY is building a better working world by creating new value for clients, people, society and the planet, while building trust in capital markets.

Enabled by data, AI and advanced technology, EY teams help clients shape the future with confidence and develop answers for the most pressing issues of today and tomorrow.

EY teams work across a full spectrum of services in assurance, consulting, tax, strategy and transactions. Fueled by sector insights, a globally connected, multi-disciplinary network and diverse ecosystem partners, EY teams can provide services in more than 150 countries and territories.

All in to shape the future with confidence.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via ey.com/privacy. EY member firms do not practice law where prohibited by local laws. For more information about our organization, please visit ey.com.

© 2025 Ernst & Young LLP.
All Rights Reserved.

EYG no. 005979-25Gbl

2101-3682263
ED None

This material has been prepared for general informational purposes only and is not intended to be relied upon as accounting, tax, legal or other professional advice. Please refer to your advisors for specific advice.

ey.com

Jonathan Valencia
Associate Partner - People Advisory Services, Global Immigration
Tel: +57 3107849032
Email: jonathan.valencia@co.ey.com

Juan Mercado
Manager - People Advisory Services, Global Immigration
Tel: +57 3107678545
Email: juan.mercado@co.ey.com