



Global Immigration alert

November 2025

Thailand

Thailand launches online platform for work permit applications

Executive summary

The Department of Employment (DOE) under the Ministry of Labour recently launched a new online platform called "e-WorkPermit." All foreign employees and their sponsoring entities in Thailand are now required to submit applications for new work permits (including Urgent Work Permits), renewals and cancellations online via this platform.

Key developments

The online [platform](#) also allows applicants to pay application filing fees online and track the status of their applications in real time.

While the DOE is no longer accepting manual application submissions and physical documents, an exception is in place until 28 January 2026 for individuals who experience technical issues and are unable to complete their application process online. These applicants are required to capture a screenshot of the technical error and present it to the Provincial Employment Office or Area Employment Offices (1-10), which will review the error and accept paper-based submission on a case-by-case basis.

Impact on employers

These changes are expected to simplify and streamline the work permit application process. Employers may inform impacted employees about the new requirement to manage employee expectations and mitigate potential business disruptions.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.



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