

Global Immigration alert

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Poland

Poland to launch MOS 2.0 for mandatory electronic submission of residence permit applications

Executive summary

On 27 April 2026, Poland will introduce MOS 2.0, a new electronic system for submitting most residence permit applications. Applications covered by the new regime must be filed electronically via MOS 2.0; submissions made outside the prescribed channel will be left without examination. While the initiation of proceedings becomes fully digital, subsequent stages will continue under the existing procedural framework, requiring close coordination between third-country nationals and employers.

Background

MOS 2.0 is a portal operated by the Head of the Office for Foreigners and is designed to prepare, complete and submit residence applications electronically. The reform shifts the entry point of residence proceedings into a digital environment while retaining traditional elements, such as official summons, in-person appointments and delivery of decisions outside the system. Importantly, the change introduces new organizational and compliance requirements for employers supporting foreign employees.

Key developments

Key changes include the following:

- From 27 April 2026, residence permit applications (temporary, permanent and EU long-term residence) must be submitted electronically via MOS 2.0; paper submissions will be left without examination, except for applications to amend a temporary residence and work permit, intra-company transfer applications, and selected family-related applications concerning dependents residing outside Poland, which will continue to be filed in paper form.
- Access to MOS 2.0 requires each third-country national to create an individual account and authenticate [online](#), primarily using a trusted profile, with qualified or personal electronic signatures also permitted in specific cases.

- Applications must be completed in Polish, signed electronically, and accompanied by required digital attachments, including biometric-compliant photographs and scanned travel documents, subject to specified file size limits. The MOS 2.0 platform is available in multiple language versions, including English and Ukrainian, to support third-country nationals who do not read or write Polish.
- Employers' involvement is limited to completing and signing Annex No. 1 via a system-generated link sent to a designated email address; MOS 2.0 does not provide a separate employer or representative account.
- Once an application is signed and submitted, it cannot be edited or withdrawn in MOS 2.0, increasing the importance of pre-submission reviews and quality control.
- Confirmation of application submission will be issued electronically and will replace the current passport stamp, but will not authorize travel within the Schengen Area.
- Certain procedures remain outside MOS 2.0, including specific intra-company transfer cases, selected family matters for dependents abroad, and applications to amend a temporary residence and work permit, which will continue in paper form.

Timelines and transitional rules:

- Applications received by the authorities before the launch of MOS 2.0 will be processed under the existing rules.
- After 27 April 2026, paper applications submitted in cases subject to mandatory MOS 2.0 filing will be left without examination. EY immigration professionals remain available in connection with the lodging of new or renewal applications.

Who is affected:

- Third-country nationals applying for residence permits or resident permit renewals covered by the MOS 2.0 system.

- Employers required to provide and sign employment-related annexes as part of residence applications.

Impact on employers

- Employers may face compliance risks if applications or annexes are submitted outside the required MOS 2.0 channel or signed incorrectly.
- HR and mobility teams may need to adjust internal processes, including document preparation, electronic signature authorization, and monitoring of system-generated links with limited validity periods.
- Workforce planning may be affected around the transition date, particularly for employees with expiring residence status requiring timely and correct electronic filings.
- A review of all current and upcoming residence cases may be necessary to determine which fall under mandatory MOS 2.0 submission.
- Updates to internal procedures, checklists, and authorization frameworks may be required for electronic signatures and employer annexes.
- Internal communication with HR teams, project managers and foreign employees may be required regarding the new requirements, including account setup, authentication, and strict pre-submission verification.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

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