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Global Immigration alert

June 2026

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Vietnam

Vietnam requires electronic ID account for online immigration filings from
1 June 2026

Executive summary

The Ho Chi Minh City Immigration Office announced that, effective 1 June 2026, organizations must use a [Vietnam electronic identification](#) (VNeID) account as the official authentication method for all online immigration procedures. Legacy accounts on the National Public Service Portal using digital signatures (tokens) are no longer accepted.

Key developments

The requirement introduces a shift from the previous token-based authentication system to a government-issued digital identity framework. While immigration procedures continue to be processed through the existing online portal, organizations must now use a VNeID account as the sole authentication method and designate authorized personnel to manage submissions through the platform.

The VNeID system functions as a centralized electronic identification mechanism issued by the Vietnamese authorities and is used to verify user identity when accessing public administrative services, including immigration procedures. This change forms part of Vietnam's broader digital transformation efforts to streamline and standardize administrative procedures.

Impact on employers

Employers that have not yet completed registration may face delays in processing immigration applications. Organizations will also need to update internal processes to manage VNeID access and submissions and support compliance with the new requirement.

Key steps

EY will continue to monitor these developments. Should you have any questions, we encourage you to contact one of our immigration professionals.

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